PHYSICIANS BILLING SERVICES INC.

Expert Service. Customized Care.

December 14, 2009

To Whom It May Concern:

In my years of practicing medicine finding a reliable, trustworthy billing service has always been a struggle. After many trials and tribulations I have finally found a business partner who has exceeded my expectations. It is my privilege to recommend them to you.

Physicians Billing Service Inc. has taken the time to understand the specific needs of my office and has customized their solutions to meet those requirements. I am confident that the staff managing my billing and accounts receivable are working diligently to collect insurance and patient payments promptly and in full.

In the time PBSI has been handling my billing there has been a significant decrease in the amount of outstanding claims leading to an increase in revenue and fewer write-offs. Their service allows me to run a more efficient and profitable office.

I have been extremely pleased with the services offered and have found Ruth and her staff to be reliable and accommodating. Our regular meetings are always positive and productive and their reports are consistently customized to meet my particular requests.

It is my pleasure to recommend this billing service to you.

Best Regards,

Carolyn Shaak, MD

Dr. Carolyn Shaak



110 Winn St. Suite #201 Woburn, MA 01801 781-933-3734 781-932-3278